



# El Segundo Refinery Alarm System

**For precautionary reasons, we maintain an alarm system throughout the facility that provides audible notifications to alert our employees.**

## Why do you have a Refinery Alarm System?

The Chevron El Segundo Refinery places the highest priority on the safety of its workforce and the surrounding community. For precautionary reasons, we maintain a Refinery Alarm System throughout the facility that is capable of providing audible notifications to alert our employees of a possible emergency that may require their attention.

## How is the Refinery Alarm System activated?

Each plant within the refinery has its own alarm that can be activated independently of the other alarms. The alarm system is centrally controlled and activated by the refinery dispatcher at the direction of the Chevron Fire Department's on-shift battalion chief.

## What does the Refinery Alarm System sound like?

The system consists of a series of air-horns designed to sound two different audible signals:

- A general warning signal: one long and one short horn blown four times, indicating an emergency condition or incident.
- An "All-clear" signal: one prolonged blast, indicating that the emergency incident/event is over.

## How often is the Refinery Alarm System tested?

The system is periodically tested to ensure its integrity. The alarms are tested during the first full week of the month. Although the alarms are meant to be heard inside the refinery only, they can occasionally be heard in the surrounding community.

## If needed, how would the surrounding community be notified of an emergency?

As a facility, we work closely with local emergency response agencies. In the event of an emergency that warranted notification to the surrounding community, we engage these agencies to contact residents and businesses using the following notification systems:

### EL SEGUNDO

**ALERT El Segundo:** The City of El Segundo utilizes the Everbridge Mass Notification for Citizen Alerts. This system,

which is activated by the El Segundo Police Department, provides emergency notifications by communicating the alerts to businesses and residents in El Segundo via listed phone numbers. You may also register to be contacted on your cell phone, business phone and email at [www.elsegundo.org](http://www.elsegundo.org).

**Nixle Alerts:** The El Segundo Police Department has added a new communication service that sends pertinent and timely information to assist the community. This service does not replace the Everbridge critical incident notification system, but focuses on different types of situations.

The Nixle Community Information System allows the El Segundo Police Department to create and publish messages to be delivered to subscribers free of charge instantly via cell phone text message and/or email. To sign up to receive these notifications visit [www.nixle.com](http://www.nixle.com).



El Segundo, Manhattan Beach and Hawthorne have their own Community Alert Systems for residents and businesses.

### MANHATTAN BEACH

#### **Manhattan Beach Community Awareness and Emergency Response System:**

The City of Manhattan Beach uses Reverse 911, a computerized telephone calling system that can notify residents and businesses via recorded phone messages in case of an emergency. When the emergency is over and "all clear – emergency over"

telephone messages will be sent. Listed and unlisted land line telephone numbers are already included in the database and do not need to be registered. If your household does not have a land line, and instead used a cellular or Voice over IP (VoIP) number and would like to be notified on that device, you must register the telephone number at <https://citymb.onthealert.com>. Only Manhattan Beach Police and Fire Department personnel are authorized to activate this system.

#### HAWTHORNE AND LOS ANGELES COUNTY

##### **Alert LA County Emergency Mass Notification System:**

The City of Hawthorn and Los Angeles County use Alert LA County Mass Notification System, which is a reverse 911 system, to allow Los Angeles County emergency services personnel to contact county residents and businesses in cases of local or regionalized emergencies. Listed and unlisted land line telephone numbers are already included in the database and do not need to be registered. To register your cell phone, Voice over IP (VoIP) phone and email visit [alert.lacounty.gov](http://alert.lacounty.gov). This system is activated by command officers from Los Angeles County Fire.

For further information about the El Segundo Refinery Alarm System or other refinery related information, contact the refinery's Policy, Government and Public Affairs office at 310.615.5254. Off-hour needs can be addressed by calling the 24-Hour Community Response Hotline at 310.615.5342.